## Become a 1DCU Ambassador & earn \$25 for each new account you refer



#### Take a card

Ask a team member for bassador cards and fill in vour information



Invite your friends to open an account with 1DCU



for each friend who opens a qualifying new account with direct deposit. Receive a BONUS \$25 if that account opens a loan.

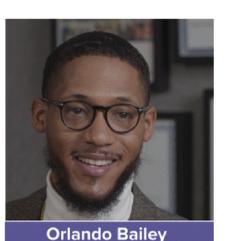
## Visit any branch for details!

Restrictions apply. Visit OneDetroitCU.org/ambassador for qualification requirements and program details.

# Financial Hardship? We're here to help!

If you are experiencing a financial hardship such as a reduction or loss of income, job loss, or excessive monthly debt payments, our Payment Solutions team is here to help.

Please contact us at (313) 965-8640.



# **An Important Message** From Our Chairperson

Chairperson Orlando Bailey posts short video clips on Fridays about 1DCU's mission, our products, and how we can promote racial equity in our community. Head over to our @OneDetroitCU Instagram page to view the latest Reels!

## SCAN THE QR CODE TO VIEW THE **VIDEO AND FOLLOW US ON INSTAGRAM**

Take our SURVEY

Scan the QR code to begin

your survey.





# Your feedback helps us improve your member experience and provide more banking products that meet your needs. To say thank you, each survey response will be entered for a chance to win SCAN ME a \$100 VISA gift card.

# RENTING A CAR?

Your Mastercard debit card will not be accepted at rental car retailers. This is to protect you from overdrafts and prevent rental agencies from freezing your funds to cover incidental costs. A safer alternative is to use a 1DCU VISA credit card.

Apply for a 1DCU VISA card using our mobile app or online at Online.OneDetroitCU.org/loan-application.

If you have any questions about your card please call our Contact Center at (313) 965-8640.

# ONE DETROIT NEWS



NCUA

**SEE WHAT'S INSIDE** 

**LOST DEBIT CARD?** Find out how to protect yourself against fraud

DREAM BIG Turn your house into your dream home

AN IMPORTANT **MESSAGE** from our Chairperson



# **PROTECT YOURSELF AGAINST FRAUD**

You probably already know that using "password12345" is not secure, but there are some risks you might not have thought about when it comes to password security. Here are some steps you can take to avoid putting your information at risk.



## Use a Passphrase

A passphrase is a sentence-like sequence of words, sometimes combined with numbers or special characters. A passphrase is similar to a password, but is generally longer for added security. It might be a series of names, song lyrics, or a quote from vour favorite book.

### **Use Two-Factor Authentication**

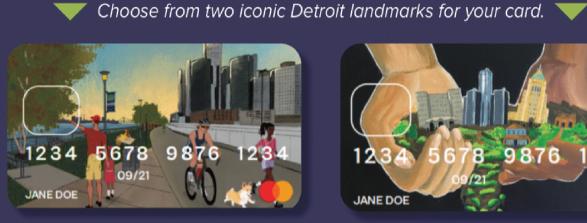
Two-factor authentication adds an extra layer of security to your login. It makes it much harder for hackers to gain access to your account because they not only need to have your password, they'd need to physically have possession of your phone as well (to enter the passcode texted to your number).

## Use a Unique Login

In addition to choosing a strong password (one that's not easy to guess), it's important to use a unique password for your credit union accounts. That way, your information won't be exposed if another site is compromised.

# **NOT JUST FAST.** INSTANT.

**LOST DEBIT CARD? FORGOT YOUR PIN?** DON'T SWEAT IT.



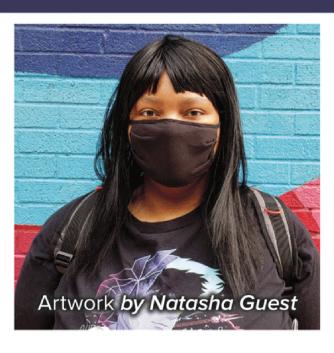
Card #1 (Riverwalk)

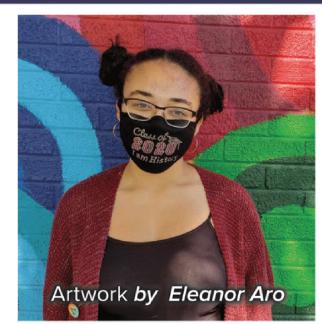


Card #2 (City In Hands)

Our instant issue debit cards come with new designs that celebrate the city we love. 1DCU partnered with Mint Artists Guild to create original artwork for our new debit cards. Mint is a non-profit that guides talented youth artists to learn, earn and launch creative careers and give back in our communities.

For more information please visit Learn more at OneDetroitCU.org/instant





# DREAM

with a Home Equity Loan

## What is a Home Equity Loan?

A Home Equity Loan turns your home's value into a pool of cash which you can access as needed. The funds can be used for just about anything you like!

- Complete major home repairs,
- Renovations or upgrades
- Pay off credit card debt
- College tuition
- Buy a car



## What makes a 1DCU **HELOC** unique?

Most lenders will only lend on 80% of your home's value. We can give you up to 100% of your home's value so you'll have more money to work with!





Learn more at OneDetroitCU.org/home-equity